



Account Reset Console: Revision History

Ver Build Released On

5.01 090515 June 01,2009

- Added: Multiple arc websites may now be synchronized with each other - high availability
- Added: Native 64bit support
- Added: User selectable verification questions
- Added: RSA two factor authentication support
- Added: Logs may now be exported from the web interface
- Added: Encryption added to portions of the database.
- Changed: management reports have been combined with account tasks
- Changed: explicit right of "allow reset of other user's account has been removed" as redundant since admin still had to allow explicit rights for group management
- Changed: certain default behaviors that were typically enabled by admins are now enabled by default
- Changed: default behavior of helpdesk password reset features when options were set to optional - password expiration flag is no longer enabled by default
- Removed: rich text email support - only HTML and TXT are supported

4.81 081022 November 7, 2008

- Added: Integrated Authentication for MS SQL DB connections
- Added: separate option for unlock and reset passwords in web console
- Added: separate options for unlock and reset via credential provider
- Added: ability to delete verification questions
- Added: ability to remove/change COM object identity in admin console
- Changed: once enrollment verification questions are saved, you are navigated away from questions page
- Fixed: Verification answers are not case sensitive
- Fixed: Admin Console could not update database settings

4.70 080623 June 24, 2008

- Added: Can now use with SMTP Express
- Added: Can now make particular questions mandatory for certain groups



- Added: Can choose to hide or display user answers to verification questions for help desk users resetting user passwords
- Updated: Internal code to better handle deployments larger than 10,000 users
- Updated: Internal code to better handle non-standard naming conventions
- Fixed: Vista/2008 web compatibility
- Fixed: Reports were not running at midnight
- Fixed: Inactive account report was not examining all domain controllers

4.60 080402 April 15, 2008

- Added: Randomly ask user N number of questions randomly out of question pool
- Added: Option to require helpdesk validate N number of user verification answers prior to password reset
- Added: User notification of helpdesk failed reset (previously only for success)
- Added: Helpdesk notification of helpdesk failed reset (previously only for success)
- Added: Admin notification of helpdesk failed or successful reset
- Added: Verification question security options: do not allow repeated character patterns
- Added: Verification question security options: do not allow text form questions
- Added: Verification question security options: do not allow duplicate answers
- Added: Verification question security options: minimum character count
- Added: User notification of user failed reset (previously only for success)
- Added: Helpdesk notification of user failed reset (previously only for success)
- Added: Admin notification of user failed or successful reset
- Added: Can now change email port assignment
- Added: Notification to user of successful or failed update of user verification answers
- Added: Notification to helpdesk of successful or failed update of user verification answers
- Added: Notification to administrator of successful or failed update of user verification answers
- Added: Can now hide version information and logo at the footer area of the page
- Added: Credential Provider now allows for input of password policy and contact information
- Added: Credential Provider now allows for customization of image files (used for skinning)
- Changed: various elements of the user interface to be more intuitive and consistent
- Changed: allowed to unlock a user account without having to reset password
- Changed: moved notification email addresses to email settings page; added separate address for administrators
- Improved: speed when handling thousands of users



- Fixed: timeout errors when handling thousands of users and email notifications were enabled

4.51 080117 January 17, 2008

- Fixed: Installer had trouble verifying COM account
- Fixed: Installer could not determine correct IUSR account if system had been renamed after IIS had been installed
- Fixed: Email truncation issue when using colons (:) in the body of the alert/notification emails.
- Fixed: Scheduled report for user enrollment would sometimes display duplicate information or incomplete information.
- Changed: Certain items in custom database queries are now optional.

4.50 070604 June 4, 2007

- Added: Support for ARC Credential Provider (CTRL+ALT+DEL) add-on
- Added: New report to notify users and administrators when users have not enrolled for self-service reset
- Added: Can choose a preferred domain controller for password resets
- Updated: ARC no longer tries to contact domains that you have chosen not to manage
- Updated: Installation and administration guides updated to reflect version 4.5x changes
- Fixed: Scheduled reports would not run
- Fixed: Emails would not be sent
- Fixed: When deleting data sources within ARC, not all references to the database would be removed

4.05 070413 April 13, 2007

- Fixed: Scheduled reports would often not run

4.03 070305 March 5, 2007

- Added: user filtering for scheduled tasks
- Added: additional scheduling options for scheduled tasks
- Added: user impersonation for self-service password reset



- Added: management console to allow control of licensing, data sources, and super user access outside of web interface
- Changed: during self-service reset, answers to question are now obfuscated
- Changed: most recent reports area shows 10 most recent reports
- Changed: new reporting subsystem
- Changed: DOMAINS page no longer tries connecting to domains if you have not explicitly selected to manage them
- Changed: default installation now requires SQL/MSDE (access database no longer included)
- Fixed: reports would improperly characterize users whose passwords had already expired

3.12 060526 May 26, 2006

- New feature: display a message to users resetting their own accounts
- New feature: display a message to help desk users resetting other own accounts
- Bugfix in data source display

3.11 060505 May 4, 2006

- Demo license now allows management of 100 users instead of 10
- Licensing information page displays additional information

3.10 060413 April 17, 2006

- Optimized COM object for speed on page load
- Optimized ASP for cleaner table layout
- More consistent page layout throughout product
- Added "Look up User Info" feature
- Added "Alert Help Desk of user password reset" feature
- Added check for group existence before group entry is accepted
- Updated admin guide to 3.1.0

3.02 060323 March 23, 2006

- Changed: improved password setting performance
- Changed: improved notification handling
- Internal code improvements and minor bug fixes



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3.01 060317 March 6, 2006

2.52 050508 May 8, 2005

- Fixed "Index Out of Range" error
- Updated arc.vbs (Test Control Script) to show identity in use by COM+ wrapper.