



University of Iowa Credit Union Relies on Lieberman Software to Randomize Administrator Passwords in Multi-Site Enterprise

The Problem

Alan Clingan, an MCSE, works in the IT department at the University of Iowa Community Credit Union. He is responsible for managing 25 servers and 165 workstations spread out between five buildings that are up to fifty miles apart. Each day, sensitive and private customer information is sent back and forth between branches. Obviously, security is of the utmost importance.

But when it came to routine maintenance, such as changing the administrator password on all of his servers on a regular basis, Clingan was at the mercy of his schedule to make the trek to each location and update the servers individually. He tried some of Microsoft's built in tools for remote management, but in the end they did not offer much of a time savings.

"The thing was, we ended up not being able to change the passwords on our servers often enough for my liking," said Clingan. "We needed a tool that could make this vital task feasible considering our work load."

The Solution

To solve this problem, Clingan, looked at two of Lieberman Software's mass management tools - Service Account Manager and User Manager Pro Suite.

By using Service Account Manager, Clingan is now able to change all of his service account passwords on all of his servers in one operation. What used to take most of a day can now be completed in a few minutes.

"I was instantly impressed with how quickly and easily I could make complex changes to my environment," he said. "By using these products I can now see deep into my network, and can perform important security maintenance every 30 days."

With User Manager Pro Suite, Clingan is able to change the local administrator account password on all of his machines in a single operation. He is also able to verify that every machine has received the change through the advanced logging capability of the application.

Profile: Univ. of Iowa Community Credit Union

University of Iowa Community Credit Union serves the employees and students of the University of Iowa. www.uiccu.org

The Problem

Changing passwords required a tedious process of visiting each location and manually changing the administrator password on all servers.

The Solution

Lieberman Software's User Manager Pro Suite and Service Account Manager were deployed throughout the network.

The Result

Automation and retry functionality reduce the workload and increase the overall security of the network, all managed from a single console.

"Besides saving me from having to journey out to update each machine, the program automatically retries offline machines," Clingan continued. "Knowing that all my machines are going to be hit with the change has saved me from dozens of potential headaches."

Clingan found that by using just a few features of User Manager Pro Suite and Service Account Manager he was able to reduce his workload and increase the overall security of his environment, more than justifying the cost of the tools.

"These tools truly are the best of what is available," Clingan concluded.

About Lieberman Software

Lieberman Software Corporation provides advanced systems management solutions that reduce the cost and complexity of administering the Windows enterprise. By automating time intensive security, server, and workstation maintenance tasks, Lieberman Software increases control over the Windows infrastructure, delivering improved productivity, performance, and audit-ready security. With products that simultaneously administer thousands of systems from a single console, Lieberman Software ensures that even the largest corporate, educational, and government enterprises remain managed, secure, and compliant.

